

Agenda



Tuesday, February 25	4:30 - 5:00pm	Check-In
	5:00 - 5:15pm	Welcome Remarks
	5:15 - 6:00pm	Opening Keynote Ben Nemtin, #1 New York Times Best Selling Author
	6:00 - 7:30pm	Welcome Dinner
	7:30 - 9:30pm	Cocktail Reception: Collins Bar

Wednesday, February 26	8:00 - 9:00am	Breakfast
	9:00 - 9:05am	Opening Remarks
	9:05 - 9:50am	Opening Keynote Hollie McKay, War Crimes Investigator
	9:50 - 10:00am	A Million Thanks
	10:00 - 11:00am	Children's Foundation of Las Vegas Charity Activity
	11:00 - 11:15am	Break
	11:15 - 12:15pm	<p>Enhancing Success: The Critical Role of Facilities Management in Shaping Customer Experience</p> <p><i>Bryan Dodge, Chief Strategy & Business Development Officer, Floor & Decor</i> <i>Jody Putnam, Chief Retail Officer, Mattress Firm</i> <i>Tracie WickenHauser, Chief Operating Officer, Milan Laser</i></p> <p>In today's rapidly evolving retail environment, it's important to get two things right: making sure customers have a great experience and keeping the store running smoothly. Customers nowadays want shopping experiences that are not just convenient but are also engaging and tailored to them. The look and feel of the store, along with how it operates, are key to making this happen. This panel of seasoned Retail Executives will look into how they view modern facilities management and how it helps create great customer experiences.</p>
	12:15 - 1:00pm	Lunch



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	1:00 - 1:45pm	Fireside Chat with Mike Holmes
	1:45 - 2:15pm	Meet & Greet with Mike Holmes
	2:15 - 3:30pm	Leadership Amplified: Cultivating Influence and Strategy <i>Kim Virtuoso, Chief People Officer, Fontainebleau Las Vegas</i> Leadership is not just a role but an ongoing journey of growth and impact. Join us for a transformative working session with Fontainebleau Las Vegas' Chief People Officer, Kimberly Virtuoso, that is designed to enhance your ability to lead with vision and influence. In this interactive session, Kimberly will explore the multifaceted nature of effective leadership with engaging discussions on spearheading organizational change, building resilient teams, and driving strategic initiatives.
	5:30 - 8:00pm	Closing Dinner: Don's Prime Steakhouse

Learn More Here!

